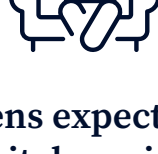




9 Essential Tips for Transforming Services

Councils can unlock digital agility

Local authority resources are tight, let's do **more** with **less**.



Citizens expect good digital services

They want easy-to-access digital services that resolve their issues.



Councils deliver digital 'front doors'

But transformation is often only skin-deep.



Behind the scenes, it's another story...

Overstretched teams have to manually connect disparate processes and data to deliver good services.

Things have reached...

breaking point!

Without extra resources or the right digital solutions, councils won't be able to meet citizens' needs.

That's where a **low-code platform** can help your council



But before you take the plunge into low-code, there's some helpful stuff you should know...

#9 Tips

For transforming your local authority's digital delivery with low-code.

- ### #1

Engage stakeholders early, and see the big picture

Explain the significant benefits of to your senior leaders – and how low-code can deliver digital services quickly, even when resources are tight.

#2

Understand what low-code is and what it isn't

Learn how a platform can help you innovate and adapt to changing needs rapidly.
- ### #3

Speak to peers at other councils who already use low-code

Find out how others are already reaping the benefits.

#4

Ensure there's a clear strategic and technical fit

See how your platform can help you to meet your goals faster in alignment with your digital strategy.
- ### #5

Understand your total cost of ownership

Discover how you can deliver a significant return on investment that's sustainable.

#6

Find a trusted partner with local authority experience

Pick a specialist that's invested in the sector. Proven success matters
- ### #7

Use your investment and show its value, fast

Discover how to deliver positive return on investment that keeps on giving.

#8

Refine and refresh the business case

View your low-code platform as an engine for non-stop innovation.
- ### #9

Keep tracking your investment

Monitor how your apps are used widely across your council with enterprise level governance and compliance.

These councils are standout examples of low-code in action

£1M	100K	25%
savings in license fees and £800K cashable savings over 5 years.	savings in 18 months and 35% revenue growth over 3 years.	more case load capacity freed up by new low-code welfare solution.

What do they all have in common? They rely on a platform that delivers great results, fast.

That platform is Citizen Hub, Netcall's low-code solution designed **with** and **for** local authorities.